

What topics can I receive assistance on?



Family Child Care Career Support Project

► Business Practices

- Contracts
- Policies
- Setting and collecting fees
- Marketing

► Communicating with Families

- Welcoming families
- Talking about sensitive topics
- Understanding families' point of view
- Resolving conflicts with families

► Child Growth and Development

- Social-emotional
- Physical
- Cognitive
- Language

► Developmentally Appropriate Activities

- Infants/toddlers
- Preschoolers
- School-age children

► Routines and Scheduling

- Drop-off/pick-up time
- Nap/rest time
- Meals and snacks
- Diapering and toileting

► Effective Environments

- Safety
- Organizing toys
- Arranging furniture
- Appropriate learning materials

Information and Referrals for Child Care Services

2-1-1 Child Care is a confidential
statewide child care resource and
referral service.

**Just dial 2-1-1 or
visit 211childcare.org**

Services to Parents:

Referrals to child care programs that meet their individual needs and information on choosing quality care; current program openings; age groups served; programs with special needs experience; hours, fees and transportation; financial assistance.

Services to Child Care Professionals:

Trainings and workshops, as well as assistance in obtaining accreditation; first aid/CPR courses; administration of medication courses; small business information and membership associations.



*2-1-1 Child Care is administered by
The United Way of Connecticut and supported by the
Connecticut Office of Early Childhood.*

A resource for family child care providers

Are you newly licensed?

*Are you looking for resources
to help you run a quality child
care business?*

*Would you like assistance that
comes right to your family child
care home?*

What is the Family Child Care Career Support Project?

As a newly licensed family child care provider, this program is a professional resource to help you successfully start your child care business. The Family Child Care Career Support Project gives you the assistance you need, when you need it— early on and in your home.

What can this project offer me?

- Visits to your program
- Phone and e-mail consultations
- Information and referrals
- Free resource materials
- Follow up



How does this project work?

Together, we will set up a convenient visit or phone consultation to discuss your areas of interest. Many providers find mornings or naptimes work best.

We will ask you to complete a quick survey to help us prepare materials for the visit. After the visit, we can continue support via phone calls, e-mail, or additional visits to your home.



Find Out More

2-1-1 Child Care can link you to an Early Childhood Specialist that provides service in your community by dialing 2-1-1 or sending an email to 211childcare@ctunitedway.org

Is this project part of the Office of Early Childhood Division of Licensing process or an inspection?

No. We are not employees of the OEC and are not performing an inspection. This free professional career support is offered through 2-1-1 Child Care.